

# Financial Coaching

## Expectations



### Our Commitment

As part of the financial coaching program, our goal is to promote financial well-being for all participants. We are dedicated to creating an inclusive, supportive, and comfortable space where every individual feels respected and encouraged to share openly. This program is designed not only to provide guidance but also to empower participants to take meaningful steps toward financial confidence. Together, we will focus on building healthy financial habits, strengthening decision-making skills, and fostering long-term financial success.

### Coach Expectations

- Come with an open mind
- Family inclusion
- Household income
- Determine your counseling outlook
  - remedial
    - coping with current debts
  - preventative
    - creating good (or better) financial habits
  - productive
    - identify best ways to use current assets/resources

### What You Can Expect from Your Coaches

- An open heart and mind
- Respect and inclusivity
- Active listening
  - time to understand your unique situation and needs
- Guidance, not directives
- Confidentiality
- Technical expertise
- Practical strategies
- Accountability – regular check-ins
- Encouragement
- Skill-building

We're here for you every step of the way!