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a quarterly publication for the members of Co-op Credit Union

Join us for a

SUMMER OF ADVENTURE

Get ready for a totally new take on summer family fun with CCU! We're rolling out our Summer of Adventure, which includes a variety of interactive activities, adventures and prizes July 15th through August 31st. We'll provide all the details, including dates and how to participate, on our website, social media and your e-mail. Keep an eye out – you don't want to miss all the fun!

Backyard Adventure: Family outdoor fun with visits to key outdoor venues, events and locations throughout CCU's beautiful membership region. This will include the chance to win the summer's grand prize when you turn in your Adventure Map.
Backyard Magic: Facebook Live

broadcast of a magical experience provided by a local magician.

Backyard Science: Facebook
Live broadcast of a variety of
fun and educational science
activities for you to complete
as you watch, or save to do
with the kids later. We'll be
handing out "grab bags" with
the materials you need!

Backyard Coloring Contest:

Summer-themed coloring contest from July 26th to August 20th.

President's Message

Happy Summer! We're excited for this season, the rest of the year and all it will bring for our members and our communities.

We recently reflected on where Co-op Credit Union has been, where it is now, and where it's going. We found that one theme remains clear and constant: We're always looking to grow and do more for our members and our communities. We want to continue to play a role in enriching and improving lives.

In May, we launched a new service to help support our members in the continued defense against fraud, scammers and identity theft tactics. We now offer two identity theft protection service options for our members with checking accounts: Restoration Rescue and Ultimate ID. These new offerings are another way we serve and support – and live out the spirit of People Helping People.

Not only are these services wonderful tools for preventing identity theft and repairing identity in the event of breaches but they're also affordable by comparison to similar products in the industry. It's an example of our commitment to lower and fewer fees. More on our identity theft services is in a separate article in this newsletter.

This summer we're also excited to showcase our "CCU Summer of Adventure" – a new take on the fun and excitement we offer children and families each year. This adventure will have four key parts, with the headliner being a scavenger hunt of outdoor activities and exploration to help us showcase the beauty and opportunities all around us in our membership region.

Keep watching our website, social media and your e-mail for more information on this in the coming days. We hope you take advantage of enjoying the activities together with your families.

We also hope you enjoyed our June Dairy Month festivities this year! It was a month filled with trivia and giveaways to give back to our members and highlight our passion for the important role dairy and agriculture play in our lives.

As always, thank you for being a valued member of Co-op Credit Union and the trust and confidence you place in us. We remain committed to serving you, no matter where your life journey is taking you.

Thanks for Your Business!

Trums for Tour Business.

Eric L. Chrisinger, President/CEO



Kids CAFÉ Grand Prize Drawing Winner!

We are pleased to announce the latest winner of the grand prize in our Kids CAFÉ program! Grace took home a \$175 gift card to enjoy fun activities with her family after the drawing, which was held on Friday, April 9th during

National Credit Union Youth Month. The program teaches youth 17 and under the value of credit unions through saving, community involvement, education and fitness. Each individual stamp card completed is entered into the grand prize drawings, which are held twice yearly.

The fall drawing is held on International Credit Union Day, which is Thursday, October 21st this year. We're looking forward to it! For full program details, visit the Youth page on our website.



Lose Your Debit Card?

Did you know you can pause your debit card in your CCU Mobile app? It's a handy tool in case you temporarily misplace your card. Log into your app and tap "Card Controls" in the main

menu and you can toggle any debit card on or off. For more information on this and other CCU eSuite features, visit our website.



New Service: Identity Theft Protection Services

We're pleased to offer members who have checking accounts two identity theft protection solutions: Restoration Rescue (\$2.50/month) or Ultimate ID (\$8.50/month).

Restoration Rescue helps repair identity in the event of a breach, while Ultimate ID has extensive preventive and monitoring tools to ward off threats before they happen and also has restoration services.

In today's daily life, the threat of scams, identity theft and fraud continue to increase. Take advantage of these affordable products to give yourself and your family protection - and peace of mind.

To learn more about each product and complete the online enrollment process, visit the Identity Theft Protection page on our website under the Technology & Services tab.

Commitment to Education

Co-op Credit Union awarded scholarships to seniors at eight local high schools throughout our membership area who are pursuing post-secondary education at a college of their choice. As a cooperative, we believe in the power of giving back in our communities and also the value and importance of education.

This year, the following students received \$1,000 scholarships:

- Augusta: Alexis Kaeding
- Black River Falls: Alyson Emerich
- Blair-Taylor: Tyler Thompson
- Eleva-Strum: Amberlee Wojcik
- Fall Creek: Kaile Gruhlke
- G-E-T: Jake Amoth
- Lincoln: Jaxsen Comstock
- Melrose-Mindoro: Morgan Holliday



Brewers Game Planned for Co-oportunities Trip

Wednesday, August 4th vs. Pittsburg Pirates 1:10 p.m. Game Time Registration is open! Cost per person is \$95. Call (800) 258-0023 to sign up.

Home Buying Seminar

Thinking about buying a home? We've got insights and resources on the process! We're hosting a free Virtual Home Buying Seminar on Thursday, September 30th at 5:30 p.m. You can join us from wherever you are to learn from CCU and other local experts about mortgage options, appraisals, inspections and more! Plus, each household in attendance will receive a \$150 voucher to use toward CCU closing costs.*

Pre-registration is required for this event – visit the News & Events page on our website to sign up through our online form. You will receive an e-mail invitation with event logistics and a digital packet of educational information the week of the event. The session will be held via Microsoft Teams, which is free to use on any device, including smartphones, tablets or laptops.

> *Only available on first mortgage purchase money transaction. Not redeemable for cash. Redemption value not to exceed \$150.

Get Social With Us

Stay up-to-date with events, opportunities and promotions by following our social media accounts!

- Co-op Credit Union



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Co-op Credit Union



President/CEO: Eric L. Chrisinger Board of Directors: Tim Torkelson (Chair), Sarah Lebakken (Vice Chair), Dave Overlien (Secretary), Steve Hogden (Treasurer), David Olson, Tim Byom and Carol Martin



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